

📲 🚰 Titusville Area Hospital

#### About Titusville Area Hospital

Titusville Area Hospital is a not-for-profit, communitybased acute care hospital in Titusville PA founded in 1900. Titusville Area Hospital has been recognized nationally as the "100 Top Hospital" for high-quality, cost- effective healthcare.

Titusvillehospital.org 814-827-1851



800-995-1544

## Titusville Adopts DocuShield Secure Rx Technology for Secure and Cost Effective Medication Management

## Scenario

The hospital and healthcare market is changing radically throughout the United States, especially with the leaps in technology and the growing number of federal and state mandates. Couple this with the daunting number of medication errors and fraudulent prescriptions, hospitals find themselves lacking the proper technology or resources to effectively manage the process.

Titusville Area Hospital, a 25 bed inpatient, outpatient, emergency and home care service hospital, was not alone. The hospital was still prescribing hand written prescriptions on pre-printed security pads which required secure storage and processes. They had prescriptions printed in an insecure way on laser printers as well which put them at risk for being non CMS compliant.

## Challenge

With the volume of medication distributed in this hospital, over 3000 per month, dispensing errors, theft of blank pre-printed security Rx pads, and tampered prescription are susceptible and can go undetected.

Having been recognized for its quality care, Titusville Area Hospital was following best practices for safe prescribing including the use of CMS compliant pre-printed prescription forms and implementing the proper protocol to protect these pre-printed pads. However the process was a financial and resource drain on its employees and not fully protected from human error.

# Solution

CognitiveTPG presented its standalone, on-demand secure print technology that did not required expensive pre-printed forms, special lock and key printers, or additional software licenses. Titusville Area Healthcare was intrigued. After demonstrating the ease and benefit of the technology including the ability to layer different security features such as copy protection, erasure protection, warning box, micro print, and more, the hospital decided to move forward.

CognitiveTPG worked with system integrator latric Systems to create report writing and set up the integration. Today, Titusville Area Hospital has eight DocuShield secure printers stationed throughout the hospital allowing its staff to print secure prescription when and where they need it.



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### **Titusville Area Hospital**

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## **Testimonials**

"The communication with CognitiveTPG has been fantastic. We are very pleased with the quick delivery times and the support that we have received. We look forward to going Live with this product and providing our facility with a fast and secure way to print prescriptions!"

Amanda Tomcho Clinical Analyst Titusville Area Hospital

*"Working with CognitiveTPG has been a pleasure. They have provided a solution to prescription printing that is easy to use and very secure."* 

Karen Killinger-Humes Director Information Systems, Chief Information Officer Titusville Area Hospital



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